

Dear friends,

If you are a CalOptima member, you may have questions about a recent letter you received by this entity. This letter indicates that Pacific Neuropsychiatric Specialists is no longer a provider for CalOptima. Please be assured PNS is, and will, continue to be one of CalOptima's most valued providers within their network. We value you as a patient and we regret any inconvenience this letter may have caused.

If you already have an appointment scheduled with one of our mental health providers, you can rest easy knowing your appointment is secure with us. If you'd like to schedule an appointment, please call us at (714) 545-5550. One of our experienced and kind patient service representatives will be happy to assist you with your needs.

Again friends, thank you for your loyalty and stay healthy!

Sincerely,

Alejando Alva, MD

CEO and Founder

Costa Mesa • Mission Viejo • Orange • Santa Ana / Tustin • Huntington Beach • Dana Point • Anaheim **(** (714) 545-5550 **(** fax: (949) 609-0373 **(** www.pnsoc.com